About the Authors

James J. Chiolino has worked for the Department of Workforce Development (DWD) since 1991 and in the Equal Rights Division (ERD) from 1993 through 2021. Mid-career, Mr. Chiolino took a three-year hiatus from state service and practiced employment law, representing employers. After returning to the DWD in 2010, he worked as director of the ERD's Hearings and Mediation Bureau. Since December 2021, Jim has worked as administrator of the DWD's Unemployment Insurance Division. He has a Master of Public Administration degree from the University of Wisconsin-Milwaukee and graduated cum laude from the University of Wisconsin Law School.

Matthew White has been the director of the Wisconsin Department of Workforce Development's Equal Rights Division Bureau of Investigations since 2018, overseeing the division's wage and hour investigators. Prior to 2018, he worked as an equal rights officer in the Equal Rights Division and a program and policy analyst for the Bureau of Apprenticeship Standards. He graduated cum laude from the University of Wisconsin Law School.